

## UJS eCourts Refund Policy

We do honor requests for refunds where the product or service is not-as-described. A request based on this reason is satisfied on a case by case basis with the UJS reserving full discretion to make the determination whether a refund is appropriate.

### *Contact Us*

Please note that our eCourts Support Team is ready to provide you with timely and efficient professional assistance. We will attempt to find the best convenient solution for your inquiry. Please allow 2 business days for a response to your inquiry. The eCourts Support team is available Monday thru Friday from 8:00AM – 5:00PM CST (excluding Holidays) via email at [UJSeCourtsSupport@uj.s.state.sd.us](mailto:UJSeCourtsSupport@uj.s.state.sd.us).

Requests for a refund are accepted within the period of 7 days after the document download is requested.