



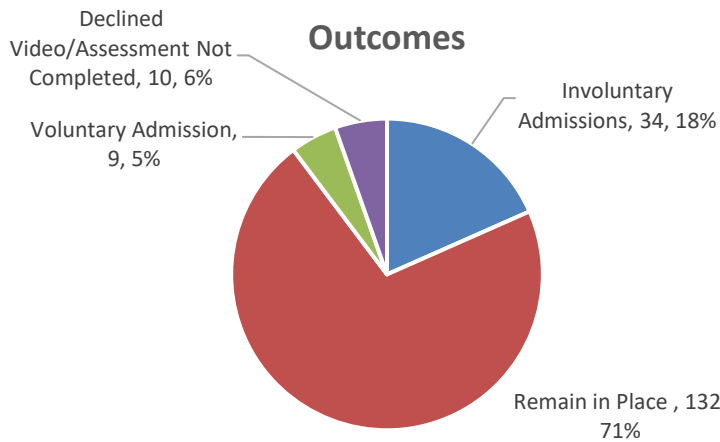
Virtual Crisis Care

Unified Judicial System

January 2020-June 2021

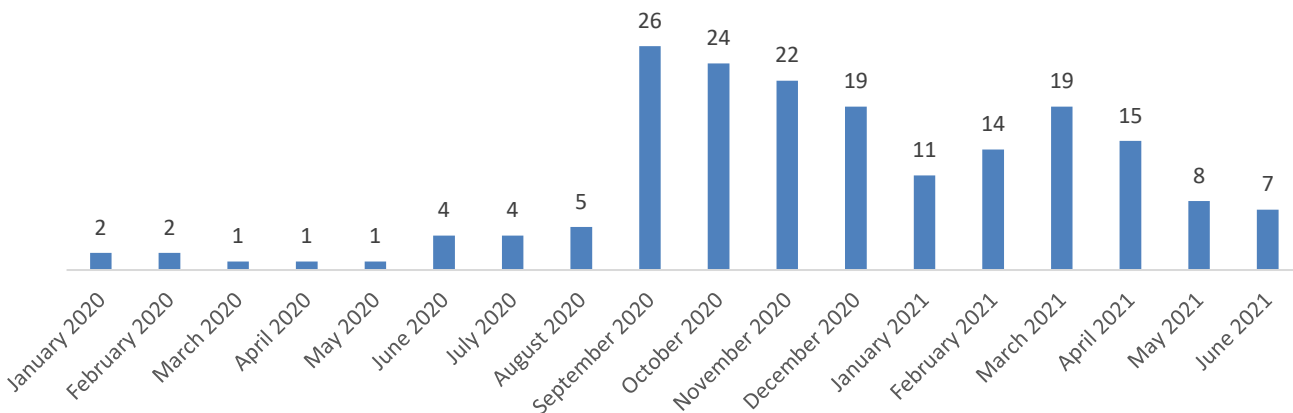
The Virtual Crisis Care pilot program provides law enforcement with mobile crisis support via telehealth technology on tablets. It offers the support of behavioral health professionals to help with de-escalation and stabilization, as well as provide safety assessments. The program began in Brookings County in January 2020. Throughout the summer and fall of 2020, 17 other Sheriff's departments and probation in the 4th Judicial Circuit joined the program. The following shows the program outcomes, utilization, demographic information and for what purposes Virtual Crisis Care is used.

The success of Virtual Crisis Care is measured by diversions from involuntary mental health commitments to psychiatric hospitals. This includes people who are able to remain at home and those who voluntarily commit themselves. Excluding the assessments that were not finished, the program diverted 81% of the people in crisis.



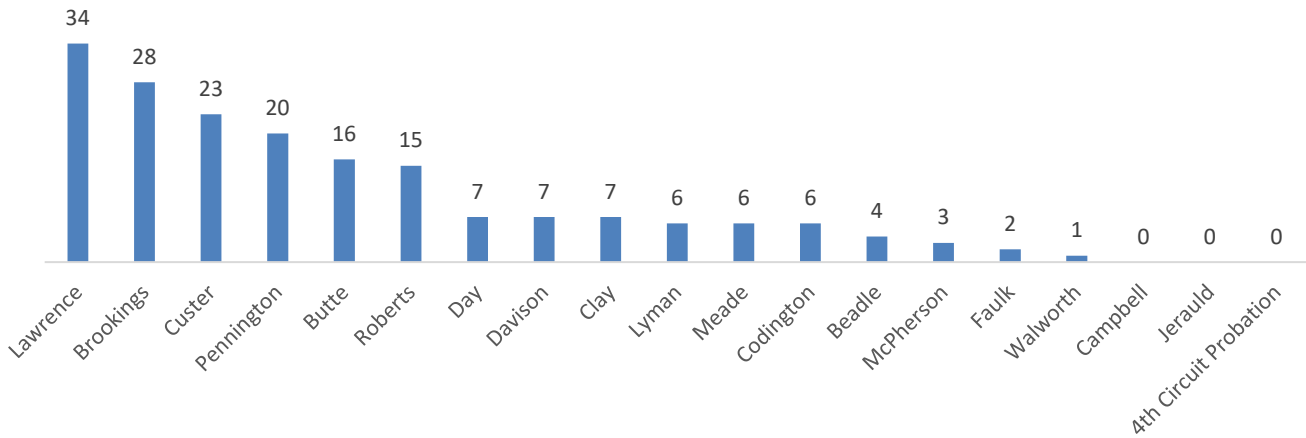
Between January 2020 and June 2021, Virtual Crisis Care was used 185 times.

Encounter by Month



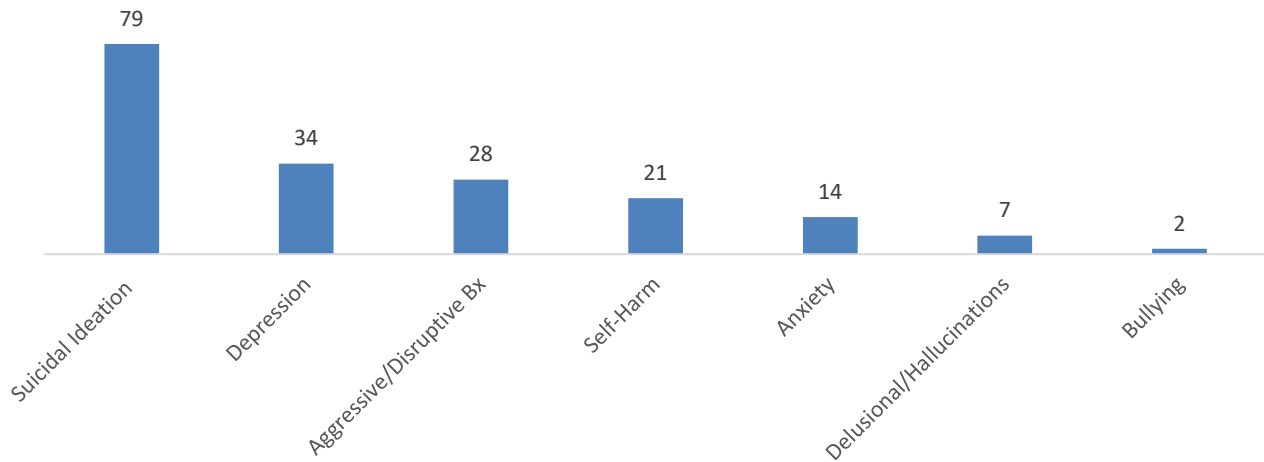
The highest utilizers of Virtual Crisis Care were Lawrence, Brookings, Custer, Pennington, and Butte Counties.

Usage by Location

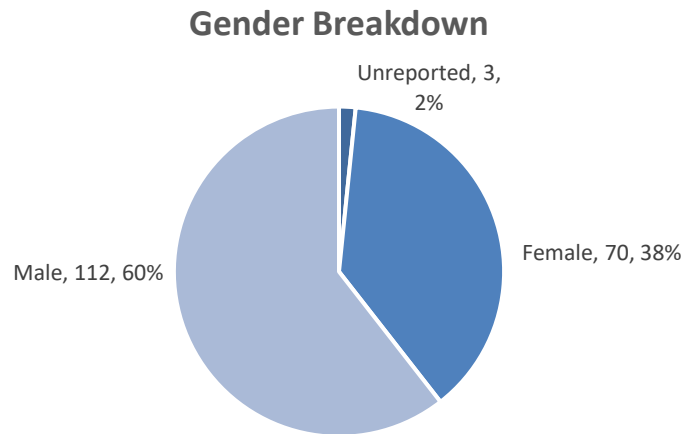


More than four of every ten Virtual Crisis Care encounters were because of suicidal ideation. The next most common reasons the program was utilized are depression and aggressive or disruptive behavior.

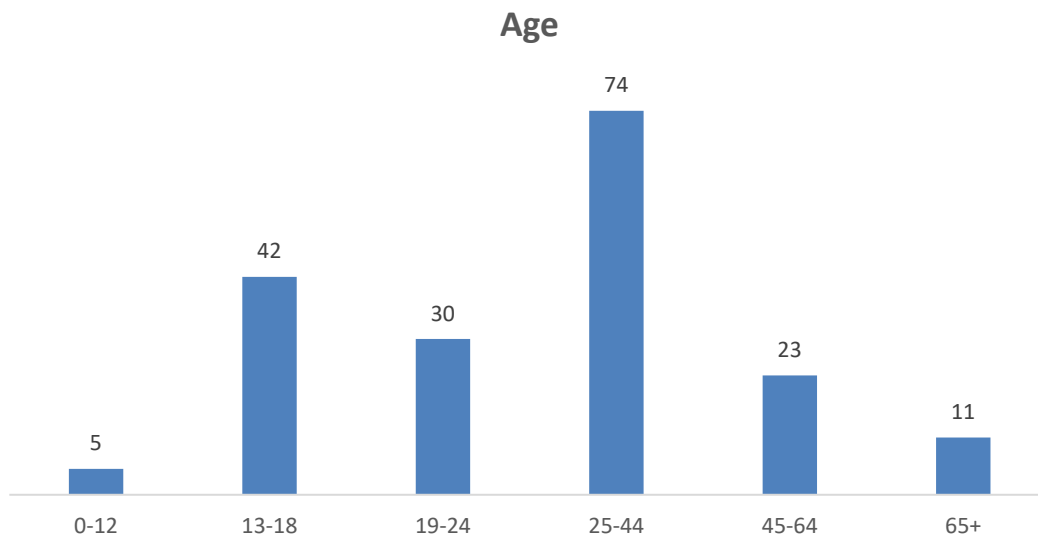
Reasons Virtual Crisis Care is Used



Sixty percent of encounters involved men.



Forty percent of all encounters involved people age 25 to 44. Just over a quarter were with people 18 and younger.



For more information, contact Greg Sattizahn, State Court Administrator, at 605-773-3474