



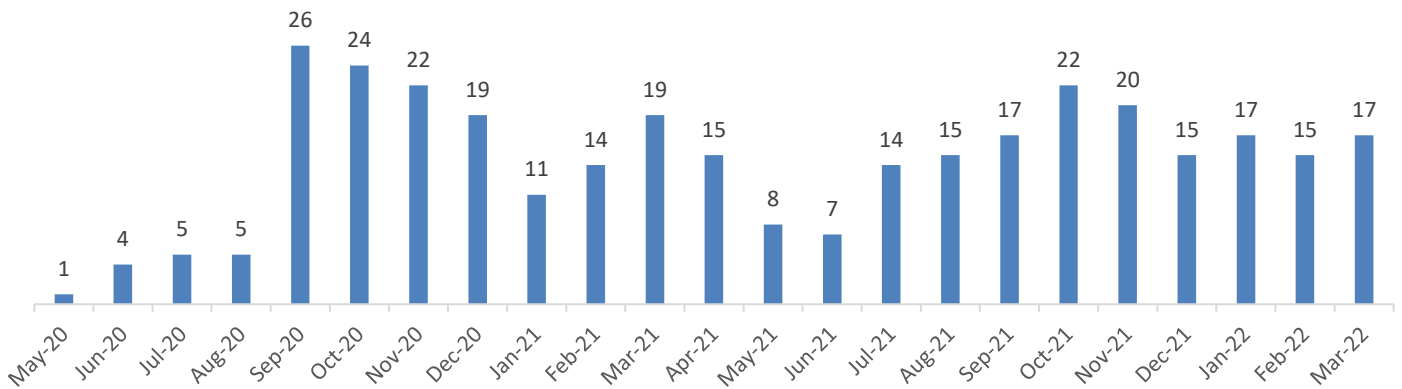
Virtual Crisis Care

Unified Judicial System

May 2020-March 2022

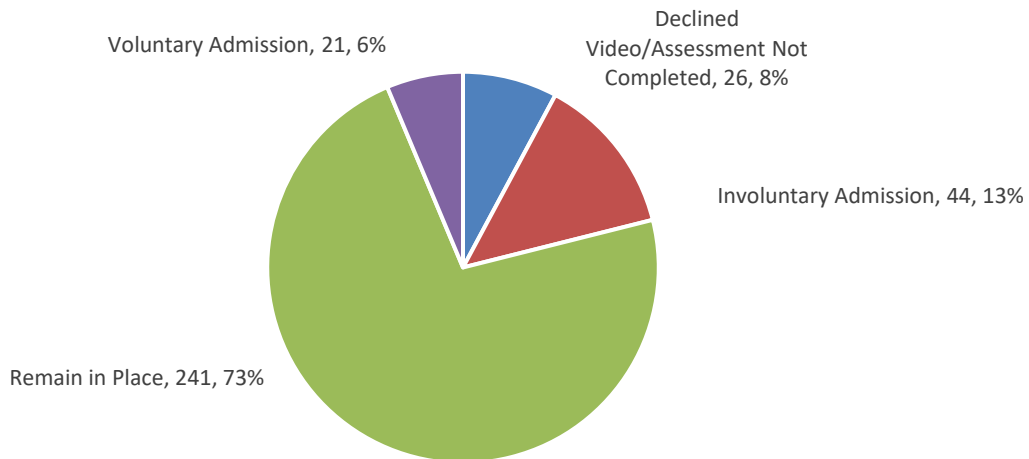
The Virtual Crisis Care pilot program provides law enforcement with mobile crisis support via telehealth technology on tablets. It offers the support of behavioral health professionals to help with de-escalation and stabilization, as well as provide safety assessments. The program began in Brookings County in January 2020. By 2022, it had expanded to operate in 36 jurisdictions.

Encounter by Month
(N=332)



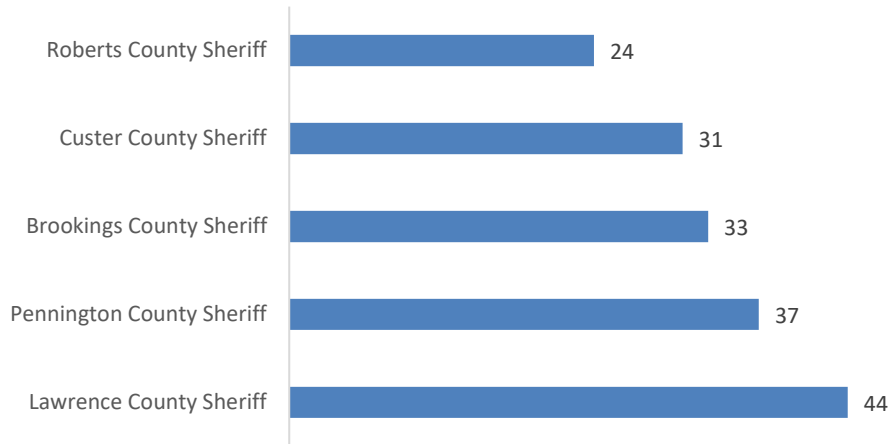
The success of Virtual Crisis Care is measured by diversions from involuntary mental health commitments to psychiatric hospitals. This includes people who are able to remain at home and those who voluntarily commit themselves. Excluding the assessments that were not finished, the program diverted 79% of the people in crisis.

Outcomes

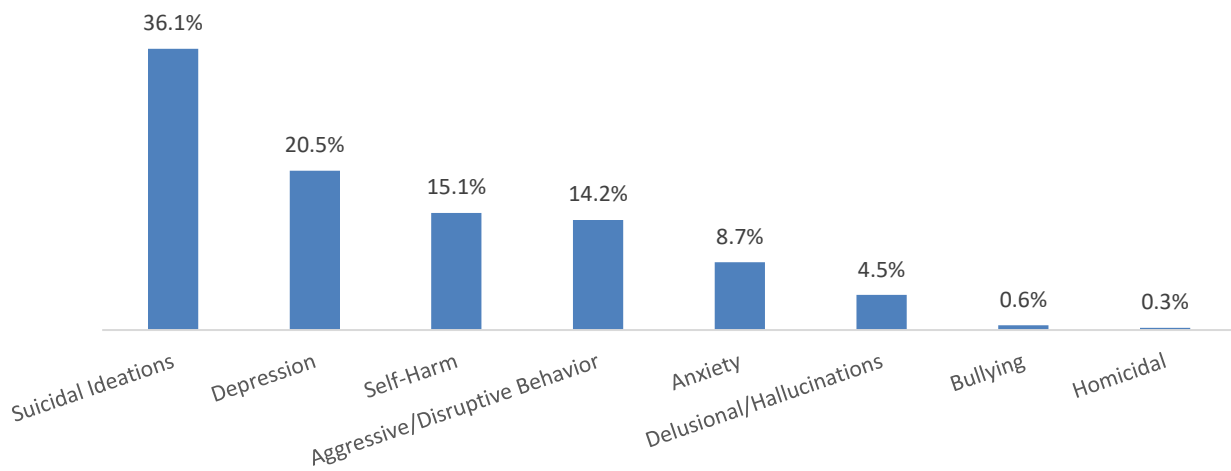


The highest utilizers of Virtual Crisis Care were Lawrence, Pennington, Brookings, Custer, and Roberts County Sheriff's Offices.

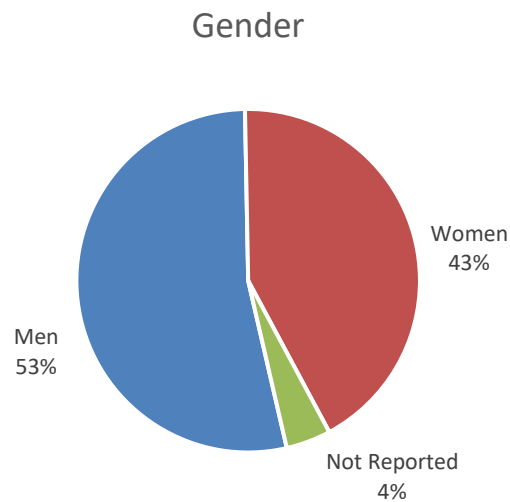
Top Utilizers



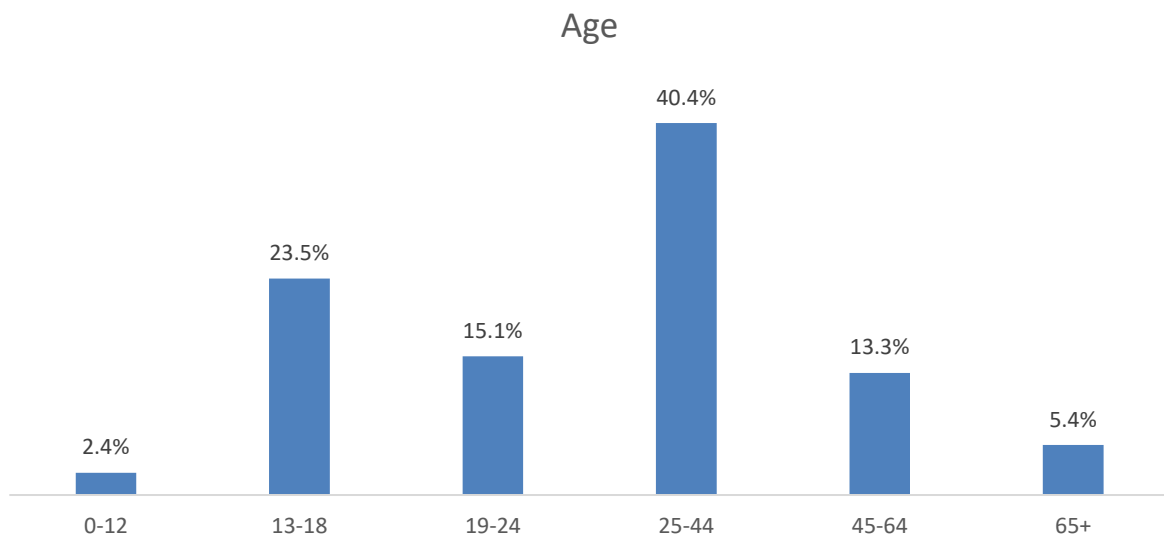
Reasons VCC is Used



Fifty-three percent of encounters involved men.



Forty percent of all encounters involved people age 25 to 44. Just over a quarter were with people 18 and younger.



For more information, contact Greg Sattizahn, State Court Administrator, at 605-773-3474

Virtual Crisis Care is a partnership between Avel eCARE® and the South Dakota Unified Judicial System, with funding from the Leona M. and Harry B. Helmsley Charitable Trust, and in collaboration with local law enforcement.