



Virtual Crisis Care

Unified Judicial System

September 2020

September Updates

Seven counties became operational this month, following a multi-meeting training process between Avera, UJS, and the county to understand each location's unique process and train on the uses of the Virtual Crisis Care program. As of September 18, all pilot sites are now operational.

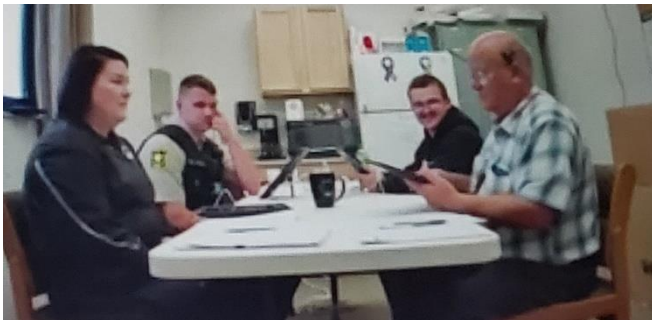
*Campbell • Codington • Custer • Davison
Lawrence • Pennington • Walworth*

“In a crisis, mental health services can be difficult to access for law enforcement. The availability of the Virtual Crisis Care program in Pennington County helps our deputies make sure that people in crisis have access to what they need, when they need it.”

- Sheriff Kevin Thom, Pennington County

September's Top Utilizers

1. Pennington County
2. Lawrence County
3. Custer County

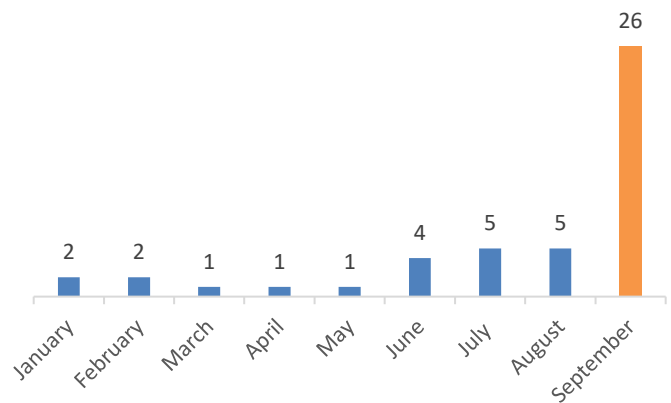


Roberts County activating the iPads during go-live training.

Utilization and Outcomes

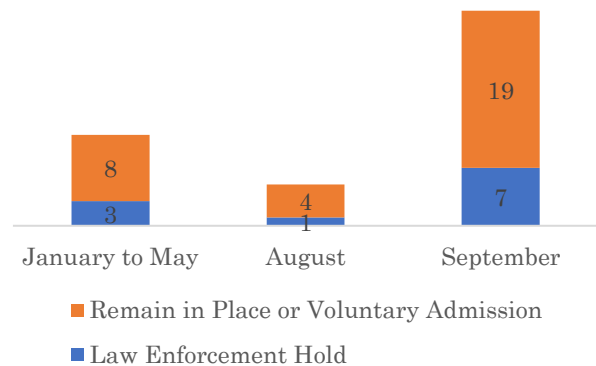
With the Fourth Circuit probation offices and all 18 sheriff's office pilot sites up and running, utilization increased significantly in September.

Encounters by Month



73% of encounters in September did not result in an emergency hold.

Outcomes



This month, Virtual Crisis Care was used to mitigate situations including suicidal ideations, aggressive or disruptive behavior, and self-harm.

For more information, contact Greg Sattizahn, State Court Administrator, at 605-773-3474